

*Presented by*



*In association with*



# *Change for the Better*



Have you ever wondered why change in your organisation often fails?

Why despite your best efforts people resist change?

Why old processes and systems never seem to go away?

If you have answered yes to any of the above, then this seminar will be a valuable use of your time. It will bring you real benefits in your day job, whether you are:

- Senior Management
- Project Management
- Internal Audit
- Compliance Management
- Line Management

This seminar will help you express your point of view convincingly, teaching you persuasive and communication techniques to achieve your intended outcome.

The techniques you will learn from this seminar can be useful for many roles within an organisation

You will learn how to:-

- ✓ *Understand why people resist change*
- ✓ *Influence people so that they are willing to support change*
- ✓ *Use language which influences people*
- ✓ *Be more persuasive*
- ✓ *Motivate people to change*
- ✓ *Adopt these new skills during the seminar so you can effectively put them into practice from day-one.*

This seminar is offered on 2 dates:

**Friday 23 April and Friday 30 April 2010**

To be held at the Nuthurst Grange Hotel, Solihull (5 minutes from Junction 4 of the M42)

Cost

ISACA members £265 + VAT (£311.38)

ISACA non-members £295 + VAT (£346.63)

This cost includes:

Morning & afternoon Tea/Coffee

Lunch

Course materials to take away on a datastick

To book your place on this seminar, please email Mike Hughes: [mike.hughes@123consultants.com](mailto:mike.hughes@123consultants.com)

